### 2015 -- H 5423

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# STATE OF RHODE ISLAND

#### IN GENERAL ASSEMBLY

#### **JANUARY SESSION, A.D. 2015**

#### AN ACT

#### RELATING TO INSURANCE - WEATHER RELATED LOSSES

Introduced By: Representatives Kennedy, Tanzi, Azzinaro, Ruggiero, and Lally

<u>Date Introduced:</u> February 12, 2015

Referred To: House Corporations

It is enacted by the General Assembly as follows:

SECTION 1. Sections 27-76-1, 27-76-2, 27-76-3, 27-76-4, 27-76-5, 27-76-6, 27-76-7 and 1 2 27-76-8 of the General Laws in Chapter 27-76 entitled "Weather Related Losses" are hereby 3 amended to read as follows: 4 27-76-1. Applicability. -- Except for the provisions of § 27-76-6, the provisions of this 5 chapter shall be applicable only to personal lines residential property insurance on dwelling houses and commercial property insurance; provided, however, that this chapter shall not apply to 6 "commercial special risks" insurance policies as defined in § 27-65-1. 7 8 27-76-2. Hurricane deductibles, triggers and policyholder notice. -- (a) The 9 provisions of this section shall be applicable to policies issuing or renewing on or after July 1, 10 2008 for personal lines residential property insurance on dwelling houses, and effective January 11 1, 2016, for commercial property insurance. 12 (b) In all instances where an insurance company licensed to do business in this state 13 offers or includes any deductible and/or mitigation measure related to such deductible for any 14 type of personal lines residential property insurance on dwelling houses, or on commercial 15 property insurance, the insurance company shall provide prominent and clear notice to insureds

(c) The insurer may apply a deductible specific to windstorm coverage where:

property insurance shall be effective January 1, 2016.

that shall be included in the policy issuance or renewal package and shall fully disclose all details

pertaining to any such deductible and/or mitigation measure. The notice provision for commercial

(1) The deductible is specifically approved by the director and shall not exceed five percent (5%) of the insured value.

- (2) The deductible shall be applicable to losses due to a hurricane during the period commencing with the issuance of a hurricane-warning bulletin for any part of the state by the National Hurricane Center and concluding twenty-four (24) hours after the termination of the last hurricane warning bulletin for any part of the state.
- (3) The deductible, whether it is a flat dollar deductible or a percentage deductible shall be presented by at least two (2) examples that illustrate the application of the deductible to the insured. Nothing herein shall prohibit the insurer from providing any additional information to the insured to assist in the insured's understanding of the deductible to be applied to the insured's policy.
- (4) The deductible set forth above shall not be applied to any insured, if the insured has installed approved mitigation measures to protect against windstorm damage and the insurer has either inspected the property or the insured has submitted satisfactory proof of installation of the approved mitigation measures. The insurance commissioner, in consultation with the state building code commissioner, shall adopt and may amend or revise a list of mitigation measures, based so far as reasonably feasible on national standards for such measures and practices in other comparable states. The list of mitigation measures adopted by the insurance commissioner shall be considered approved mitigation measures for purposes of this subdivision.
- (5) For the application of the hurricane deductible on Block Island, losses are due to a hurricane when a hurricane results in hurricane force sustained winds as reported by the national weather service for Block Island. For the application of the hurricane deductible in the remainder of the state, losses are due to a hurricane when a hurricane results in hurricane force sustained winds as reported by the national weather service for any other location in the state. All terms are as defined by the national weather service.
- (d) Premium credits shall be applied to policies with deductibles as set forth in subsection 27-76-2(c).
- (e) (1) An insurer may require mitigation measures to protect against windstorm damage only after specific approval of the substance of such mitigation measures by the director;
- (2) Mitigation measures to be taken by an insured are clearly explained, including a complete illustration of the dollar impact upon the premiums to be charged to insureds if the requested mitigation activities are undertaken;
- (3) No mandatory deductible for windstorm damage shall be included in the policy;
  - (4) An insurer shall write the requested coverage at the premium rate that includes the

premium credit to be realized with the completion of the mitigation efforts;

- 2 (5) The insurer shall affirmatively state the length of time during which discount given 3 for the mitigation efforts will apply; and
  - (6) No insurer shall subsequently non-renew an insured who has taken the mitigation steps requested by the insurer for reasons of the insurers exposure to catastrophe loss, unless for non-payment of premium, fraud, breach by the insured of a provision of the policy, reversal or a lack of maintenance of the mitigation steps, or insurer solvency concerns or adverse loss history.
- 8 (f) Penalties for failure to comply with the provisions of this section shall be 9 administered by the director in accordance with the provisions of § 42-14-16.
  - (g) The department of business regulation shall have authority to adopt such rules, including emergency rules, as may be necessary or desirable to effectuate the purposes of this section.
  - 27-76-3. Residential property insurance hurricane deductible application

    Residential and commercial property insurance hurricane deduction application. -- (a) For all deductibles as provided for in § 27-76-2, and in accordance with the effective dates established under § 27-76-2, such deductible may only be applied once to all hurricane losses that are subject to the hurricane deductible during the calendar year.
    - (b) If an insured incurs a hurricane loss from more than one hurricane during a calendar year that are subject to the separate deductible referred to in subsection (a), the insurer may apply the deductible to the succeeding hurricane that is equal to the remaining amount of the separate deductible or the amount of the deductible that applies to all perils other than a hurricane, whichever is greater. Insurers may require policyholders to produce receipts or other records of such losses in order to apply such losses to subsequent hurricane claims.
    - <u>27-76-4. Notice of property loss. --</u> No insurance policy or contract covering damages to personal lines residential, or beginning January 1, 2016, to commercial property may be cancelled or nonrenewed, nor may the premium for such a policy be increased solely as a result of inquiries or claims made under the policy which resulted in no loss payout or resulted in a loss payout of less than five hundred dollars (\$500). The provisions of this section shall not apply where more than one non-catastrophic claim is made under the policy in a three (3) year period which resulted in any loss payout.
    - <u>27-76-5. Hurricane mediation. --</u> The department of business regulation is hereby authorized to establish by regulation a non-adversarial non-binding alternative dispute resolution procedure for the effective, fair, and timely handling of personal lines insurance claims <u>and commercial property insurance claims</u> arising out of damages to residential <u>or commercial</u>

2	coverage under the insurance policy.
3	27-76-6. State of emergency; effect upon insurance policies; rules (a) The
4	department of business regulation may promulgate regulations to take effect upon the declaration
5	of a catastrophe, as declared by a nationally recognized catastrophe loss index provider, that
6	address any of the following or other matters related to the catastrophe for insurance policies
7	issued in this state:
8	(1) Reporting requirements for claims related to the emergency;
9	(2) Grace periods for payment of insurance premiums and performance of other duties
10	by insureds (other than the duty to mitigate); and/or
11	(3) Temporary postponement of cancellations and nonrenewals of insurance policies.
12	(b) Subdivisions (a)(2) and (3) above apply to all insurance policies, regardless of the
13	line of insurance, issued to residents and commercial property insurance policyholders of this
14	state displaced as a result of the catastrophe. The regulations shall require the insurer to make
15	reasonable efforts to contact the policyholder and provide the accommodations requested by the
16	policyholder, within the limits of accommodations detailed in the regulation, upon confirmation
17	that the policyholder has been displaced by the catastrophe.
18	27-76-7. Use of prior claim experience of insured property No insurer may refuse
19	to insure, cancel, nonrenew or surcharge an insurance policy covering damages to personal lines
20	residential or beginning January 1, 2016, to commercial property based solely upon prior claim
21	experience for property damage claims at the insured property while under the ownership of
22	someone other than the current insured unless the risk from which the claim originated has not
23	been mitigated.
24	27-76-8. Use of claim experience resulting from catastrophic events No insurer
25	may refuse to insure, cancel, nonrenew or surcharge a policy or contract covering damages to
26	personal lines residential property solely as a result of damages sustained in a catastrophic events
27	provided further, that on or after January 1, 2016, no insurer may refuse to insure, cancel,
28	nonrenew or surcharge a policy or contract covering damages to commercial property solely as a
29	result of damages sustained in a catastrophic event.
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50	SECTION 2. This act shall take effect on January 1, 2016.

property caused by hurricanes. The provisions of this section shall not apply to disputes of

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## **EXPLANATION**

### BY THE LEGISLATIVE COUNCIL

OF

## AN ACT

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