2023 -- H 6236

STATE OF RHODE ISLAND

IN GENERAL ASSEMBLY

JANUARY SESSION, A.D. 2023

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A N   A C T

RELATING TO COMMERCIAL LAW -- GENERAL REGULATORY PROVISIONS -- RHODE ISLAND DATA TRANSPARENCY AND PRIVACY PROTECTION ACT

Introduced By: Representatives Shanley, Edwards, Solomon, Baginski, and Marszalkowski

Date Introduced: March 30, 2023

Referred To: House Innovation, Internet, & Technology

It is enacted by the General Assembly as follows:

1   SECTION 1. Title 6 of the General Laws entitled "COMMERCIAL LAW — GENERAL

2   REGULATORY PROVISIONS" is hereby amended by adding thereto the following chapter:

3   CHAPTER 48.1

4   RHODE ISLAND DATA TRANSPARENCY AND PRIVACY PROTECTION ACT

5   **6-48.1-1. Short title.**

6   This chapter shall be known and may be cited as the "Rhode Island Data Transparency and

7   Privacy Protection Act."

8   **6-48.1-2. Legislative findings.**

9   The general assembly hereby finds and declares that:

10   (1) The right to privacy is a personal and fundamental right protected by the United States

11   Constitution. As such, all individuals have a right to privacy in information pertaining to them. This

12   state recognizes the importance of providing customers with transparency about how their

13   personally identifiable information, especially information relating to their children, is shared by

14   businesses. This transparency is crucial for Rhode Island citizens to protect themselves and their

15   families from cyber-crimes and identity thieves.

16   (2) Furthermore, for free market forces to have a role in shaping the privacy practices and

17   for "opt-in" and "opt-out" remedies to be effective, customers must be more than vaguely informed

18   that a business might share personally identifiable information with third parties (as that term is

1   hereinafter defined). Customers must be better informed about what kinds of personally identifiable

2   information is shared with other businesses. With these specifics, customers can knowledgeably

3   choose to opt in, opt out, or choose among businesses that disclose (as that term is hereinafter

4   defined) personally identifiable information to third parties on the basis of how protective the

5   business is of customers' privacy.

6   (3) Businesses are now collecting personally identifiable information and disclosing it in

7   ways not contemplated or properly covered by the current law. Some websites are installing

8   tracking tools that record when customers visit webpages, and sending personally identifiable

9   information, such as age, gender, race, income, health concerns, religion, and recent purchases to

10   third-party marketers and data brokers. Third-party data broker companies are buying and

11   disclosing personally identifiable information obtained from mobile phones, financial institutions,

12   social media sites, and other online and brick and mortar companies. Some mobile applications are

13   sharing personally identifiable information, such as location information, unique phone

14   identification numbers, age, gender, and other personal details with third-party companies.

15   (4) As such, customers need to know the ways that their personally identifiable information

16   is being collected by companies and then shared or sold to third parties in order to properly protect

17   their privacy, personal safety, and financial security.

18   **6-48.1-3. Definitions.**

19   As used in this chapter:

20   (1) "Affiliate" means any entity that, directly or indirectly, controls, is controlled by, or is

21   under common control with, the entity that has disclosed personally identifiable information to it.

22   For this purpose, "control" or "controlled" means ownership of, or the power to vote, more than

23   fifty percent (50%) of the outstanding shares of any class of voting security of a company, control

24   in any manner over the election of a majority of the directors or of individuals exercising similar

25   functions, or the power to exercise controlling influence over the management of a company.

26   (2) "Authenticate" means to use reasonable means to determine that request to exercise any

27   of the rights afforded under this chapter is being made by, or on behalf of, the customer who is

28   entitled to exercise such customer rights with respect to the personal data at issue.

29   (3) "Biometric data" means data generated by automatic measurements of an individual's

30   biological characteristics, such as a fingerprint, a voiceprint, eye retinas, irises or other unique

31   biological patterns or characteristics that are used to identify a specific individual. "Biometric data"

32   does not include a digital or physical photograph, an audio or video recording, or any data generated

33   from a digital or physical photograph, or an audio or video recording, unless such data is generated

34   to identify a specific individual.

1   (4) "Business associate" has the same meaning as provided in HIPAA.

2   (5) "Child" has the same meaning as provided in COPPA.

3   (6) "Consent" means a clear affirmative act signifying a customer freely given, specific,

4 informed and unambiguous agreement to allow the processing of personal data relating to the

5 customer. "Consent" may include a written statement, including by electronic means, or any other

6 unambiguous affirmative action. "Consent" does not include acceptance of a general or broad term

7 of use or similar document that contains descriptions of personal data processing along with other,

8 unrelated information, hovering over, muting, pausing or closing a given piece of content, or

9 agreement obtained through the use of dark patterns.

10   (7) "Controller" means an individual who, or legal entity that, alone or jointly with others

11 determines the purpose and means of processing personal data.

12   (8) "COPPA" means the Children's Online Privacy Protection Act of 1998, 15 USC 6501

13 et seq., and the regulations, rules, guidance and exemptions adopted, pursuant to said act, as said

14 act and such regulations, rules, guidance and exemptions may be amended from time to time.

15   (9) "Covered entity" has the same meaning as provided in HIPAA.

16   (10) "Customer" means an individual residing in this state who provides, either knowingly

17 or unknowingly, personally identifiable information to any entity, with or without an exchange of

18 consideration, in the course of purchasing, viewing, accessing, renting, leasing, or otherwise using

19 real or personal property, or any interest therein, or obtaining a product or service, including

20 advertising or any other content. "Customer" does not include an individual acting in a commercial

21 or employment context or as an employee, owner, director, officer or contractor of a company,

22 partnership, sole proprietorship, nonprofit or government agency whose communications or

23 transactions with the controller occur solely within the context of that individual's role with the

24 company, partnership, sole proprietorship, nonprofit or government agency.

25   (11) "Dark pattern" means a user interface designed or manipulated with the substantial

26 effect of subverting or impairing user autonomy, decision-making or choice, and includes, but is

27 not limited to, any practice the Federal Trade Commission refers to as a "dark pattern".

28   (12) "Decisions that produce legal or similarly significant effects concerning the customer"

29 means decisions made by the controller that result in the provision or denial by the controller of

30 financial or lending services, housing, insurance, education enrollment or opportunity, criminal

31 justice, employment opportunities, health care services or access to essential goods or services.

32   (13) "De-identified data" means data that cannot reasonably be used to infer information

33 about, or otherwise be linked to, an identified or identifiable individual, or a device linked to such

34 individual, if the controller that possesses such data takes reasonable measures to ensure that such

data cannot be associated with an individual, publicly commits to process such data only in a de-identified fashion and not attempt to re-identify such data, and contractually obligates any recipients of such data.

(14) "Disclose" means to sell, release, transfer, share, disseminate, make available, or otherwise communicate orally, in writing, or by electronic means or any other means to any individual or third party in exchange for anything of value. "Disclose" does not include the following:

(i) Disclosure to an affiliate; provided that, the affiliate does not disclose the personally identifiable information to any third party;

(ii) Disclosure of personally identifiable information by any entity to a third party under a written contract authorizing the third party to utilize the personally identifiable information to perform services on behalf of such entity, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing financing, or similar services, but only if:

(A) The contract prohibits the third party from using the personally identifiable information for any reason other than performing the specified service or services on behalf of such entity and from disclosing any such personally identifiable information to additional third parties; and

(B) The entity effectively enforces these prohibitions;

(iii) Disclosure of personally identifiable information by a business to a third party based on a good-faith belief that disclosure is required to comply with applicable law, regulation, legal process, or court order; or

(iv) Disclosure of personally identifiable information by any entity to a third party that is reasonably necessary to address fraud, security, or technical issues; to protect the disclosing entity's rights or property; or to protect customers or the public from illegal activities as required or permitted by law.

(15) "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, 42 USC 1320d et seq., as amended from time to time.

(16) "Identified or identifiable individual" means an individual who can be readily identified, directly or indirectly.

(17) "Institution of higher education" means any individual who, or school, board, association, limited liability company or corporation that, is licensed or accredited to offer one or more programs of higher learning leading to one or more degrees.

(18) "Nonprofit organization" means any organization that is exempt from taxation under Section 501(c)(3), 501(c)(4), 501(c)(6) or 501(c)(12) of the Internal Revenue Code of 1986, or any

subsequent corresponding internal revenue code of the United States, as amended from time to time.

(19) "Operator" means any person or entity that owns a website located on the Internet or an online service that collects and maintains personally identifiable information from a customer residing in this state who uses or visits the website or online service, if the website or online service is operated for commercial purposes. It does not include any third party that operates, hosts, or manages, but does not own, a website or online service on the owner's behalf or by processing information on behalf of the owner. "Operator" does not include businesses having ten (10) or fewer employees, or any third party that operates, hosts, or manages, but does not own, a website or online service on the owner's behalf or by processing information on behalf of the owner.

(20) "Personally identifiable information" or "personal information" means any information that is linked or reasonably linkable to an identified or identifiable individual. "Personal data" does not include de-identified data or publicly available information, means an individual's first name or first initial and last name in combination with any one or more of the following data elements, when the name and the data elements are not either encrypted or utilizing a protocol that provides a higher degree of security or are in hard copy, paper format:

(i) Social security number;

(ii) Driver's license number, passport number, Rhode Island identification card number, or tribal identification number;

(iii) Account number, credit or debit card number, in combination with any required security code, access code, password, or personal identification number, that would permit access to an individual's financial account;

(iv) Medical or health insurance information;

(v) Email address with any required security code, access code, or password that would permit access to an individual's personal, medical, insurance, or financial account; or

(vi) Biometric data.

(21) "Precise geolocation data" means information derived from technology, including, but not limited to, global positioning system level latitude and longitude coordinates or other mechanisms, that directly identifies the specific location of an individual with precision and accuracy within a radius of one thousand seven hundred fifty feet (1,750'). "Precise geolocation data" does not include the content of communications or any data generated by or connected to advanced utility metering infrastructure systems or equipment for use by a utility.

(22) "Process" or "processing" means any operation or set of operations performed, whether by manual or automated means, on personal data or on sets of personal data, such as the

collection, use, storage, disclosure, analysis, deletion or modification of personal data. "Processor" means an individual who, or legal entity that, processes personal data on behalf of a controller.

(23) "Profiling" means any form of automated processing performed on personal data to evaluate, analyze or predict personal aspects related to an identified or identifiable individual's economic situation, health, personal preferences, interests, reliability, behavior, location or movements.

(24) "Protected health information" has the same meaning as provided in HIPAA.

(25) "Pseudonymous data" means personal data that cannot be attributed to a specific individual without the use of additional information; provided such additional information is kept separately and is subject to appropriate technical and organizational measures to ensure that the personal data is not attributed to an identified or identifiable individual.

(26) "Publicly available information" means information that is lawfully made available through federal, state or municipal government records or widely distributed media, and a controller has a reasonable basis to believe a customer has lawfully made available to the general public.

(27) "Sale of personal data" means the exchange of personal data for monetary or other valuable consideration by the controller to a third party. "Sale of personal data" does not include the disclosure of personal data to a processor that processes the personal data on behalf of the controller, the disclosure of personal data to a third party for purposes of providing a product or service requested by the customer, the disclosure or transfer of personal data to an affiliate of the controller, the disclosure of personal data where the customer directs the controller to disclose the personal data or intentionally us the controller to interact with a third party, the disclosure of personal data that the customer:

(i) Intentionally made available to the general public via a channel of mass media; and

(ii) Did not restrict to a specific audience, or the disclosure or transfer of personal data to a third party as an asset that is part of a merger, acquisition, bankruptcy or other transaction, or a proposed merger, acquisition, bankruptcy or other transaction, in which the third party assumes control of all or part of the controller's assets.

(28) "Sensitive data" means personal data that includes data revealing racial or ethnic origin, religious beliefs, mental or physical health condition or diagnosis, sex life, sexual orientation or citizenship or immigration status, the processing of genetic or biometric data for the purpose of uniquely identifying an individual, personal data collected from a known child, or precise geolocation data.

(29) "Targeted advertising" means displaying advertisements to a customer where the advertisement is selected based on personal data obtained or inferred from that customer's activities

1 over time and across nonaffiliated Internet websites or online applications to predict such

2 customer's preferences or interests. "Targeted advertising" does not include advertisements based

3 on activities within a controller's own Internet websites or online applications, advertisements

4 based on the context of a customer's current search query, visit to an Internet website or online

5 application, advertisements directed to a customer in response to the customer's request for

6 information or feedback, or processing personal data solely to measure or report advertising

7 frequency, performance or reach.

8   (30) "Third party" means an individual or legal entity, such as a public authority, agency

9 or body, other than the customer, controller or processor or an affiliate of the processor or the

10 controller. "Third party" also means any entity that is a separate legal entity from the entity that has

11 disclosed the personally identifiable information; provided, however, that an affiliate of the entity

12 that has disclosed the personally identifiable information shall not be considered a third party.

13   (31) "Trade secret" mean information that has either actual or potential independent

14 economic value by virtue of not being generally known, has value to others who cannot legitimately

15 obtain the information, and subject to reasonable efforts to maintain its secrecy.

16   **6-48.1-4. Information sharing practices.**

17   (a) An operator of a commercial website or online service that collects, stores and sells

18 categories of personally identifiable information through the Internet about individual customers

19 residing in this state who use or visit its commercial website or online service shall, in its customer

20 agreement or incorporated addendum or in another conspicuous location on its website or online

21 service platform where similar notices are customarily posted:

22   (1) Identify all categories of personally identifiable information that the operator collects

23 through the website or online service about individual customers who use or visit its commercial

24 website or online service; and

25   (2) Identify all third-party persons or entities with whom the operator may disclose that

26 personally identifiable information.

27   (b) Nothing in this chapter shall be construed to authorize the collection, storage or

28 disclosure of information or data that is otherwise prohibited, restricted or regulated by state or

29 federal law.

30   (c) An operator shall limit the collection of personal data to what is adequate, relevant and

31 reasonably necessary in relation to the purposes for which data is processed, as disclosed to the

32 customer. The operator shall not process personal data for purposes that are not reasonably

33 necessary to, nor compatible with, the disclosed purposes for which such personal data is processed,

34 as disclosed to the customer, unless the controller obtains the customer's consent.

1   (d) Collection of data for bona fide loyalty, rewards, premium features, discount or club

2   card programs that customers voluntarily participate and consent to using identifiable information

3   shall be exempt.

4   (e) This chapter does not apply to any body, authority, board, bureau, commission, district

5   or agency of this state or any political subdivision of this state; nonprofit organization; institution

6   of higher education; national securities association that is registered under 15 USC 78o-3 of the

7   Securities Exchange Act of 1934, as amended from time to time; financial institution or data subject

8   to Title V of the Gramm-Leach-Bliley Act, 15 USC 6801 et seq.; or covered entity or business

9   associate, as defined in 45 CFR 160.103.

10   (f) The following information and data are exempt from the provisions of this chapter:

11   (1) Protected health information under HIPAA;

12   (2) Patient-identifying information for purposes of 42 USC 290dd-2;

13   (3) Identifiable private information for purposes of the federal policy for the protection of

14   human subjects under 45 CFR 46;

15   (4) Identifiable private information that is otherwise information collected as part of human

16   subjects research pursuant to the good clinical practice guidelines issued by the International

17   Council for Harmonization of Technical Requirements for Pharmaceuticals for Human Use;

18   (5) The protection of human subjects under 21 CFR Parts 6, 50 and 56, or personal data

19   used or shared in research, as defined in 45 CFR 164.501 or other research conducted in accordance

20   with applicable law;

21   (6) Information and documents created for purposes of the Health Care Quality

22   Improvement Act of 1986, 42 USC 11101 et seq.;

23   (7) Patient safety work product for purposes of section 19a-127o of the general statutes and

24   the Patient Safety and Quality Improvement Act, 42 USC 299b-21 et seq., as amended from time

25   to time;

26   (8) Information derived from any of the health care related information listed in this

27   subsection that is de-identified in accordance with the requirements for de-identification pursuant

28   to HIPAA;

29   (9) Information originating from and intermingled to be indistinguishable with, or

30   information treated in the same manner as, information exempt under this subsection that is

31   maintained by a covered entity or business associate, program or qualified service organization, as

32   specified in 42 USC 290dd-2, as amended from time to time;

33   (10) Information used for public health activities and purposes as authorized by HIPAA,

34   community health activities and population health activities;

1   (11) The collection, maintenance, disclosure, sale, communication or use of any personal

2   information bearing on a customer's credit worthiness, credit standing, credit capacity, character,

3   general reputation, personal characteristics or mode of living by a customer reporting agency,

4   furnisher or user that provides information for use in a customer report, and by a user of a customer

5   report, but only to the extent that such activity is regulated by and authorized under the Fair Credit

6   Reporting Act, 15 USC 1681 et seq., as amended from time to time;

7   (12) Personal data collected, processed, sold or disclosed in compliance with the Driver's

8   Privacy Protection Act of 1994, 18 USC 2721 et seq., as amended from time to time;

9   (13) Personal data regulated by the Family Educational Rights and Privacy Act, 20 USC

10   1232g et seq., as amended from time to time;

11   (14) Personal data collected, processed, sold or disclosed in compliance with the Farm

12   Credit Act, 12 USC 2001 et seq., as amended from time to time;

13   (15) Data processed or maintained in the course of an individual applying to, employed by

14   or acting as an agent or independent contractor of a controller, processor or third party, to the extent

15   that the data is collected and used within the context of that role, as the emergency contact

16   information of an individual or that is necessary to retain to administer benefits for another

17   individual relating to the individual who is the subject of the information under this subsection and

18   used for the purposes of administering such benefits; and

19   (16) Personal data collected, processed, sold or disclosed in relation to price, route or

20   service, as such terms are used in the Airline Deregulation Act, 49 USC 40101 et seq., as amended

21   from time to time, by an air carrier subject to said act, to the extent sections 1 to 11, inclusive, of

22   this chapter are preempted by the Airline Deregulation Act, 49 USC 41713, as amended from time

23   to time.

24   **6-48.1-5. Processing of information.**

25   (a) The operator shall establish, implement, and maintain reasonable administrative,

26   technical and physical data security practices to protect the confidentiality, integrity and

27   accessibility of personal data.

28   (b) The operator shall not process sensitive data concerning a customer without obtaining

29   customer consent and shall not process sensitive data of a child unless consent is obtained and the

30   information is processed in accordance with COPPA.

31   (c) The operator shall not process personal data in violation of the laws of this state and

32   federal laws that prohibit unlawful discrimination against customers.

33   (d) The operator shall provide the customer with a mechanism to grant and revoke consent.

34   Upon revocation of the consent the operator shall not process the data as soon as practicable, but

1   no later than ten (10) days after the receipt of the request.

2   (e) The operator shall not process the personal data of a customer for targeted advertising,

3 or sell the customer's personal data without the customer's consent. No operator shall process or

4 sell the personal data of a customer that is a minor.

5   **6-48.1-6. Customer rights.**

6   (a) No operator shall discriminate against a customer for exercising their customer rights.

7   (b) No operator shall deny goods or services, charge different prices or rates for goods or

8 services or provide a different level of quality of goods or services to the customer if the customer

9 does not consent to use of their data.

10   (c) Operators may provide different prices and levels for goods and services if it is for a

11 bona fide loyalty, rewards, premium features, discount or club card programs that customers

12 voluntarily participate.

13   (d) Customers exercising their customers rights under this section shall not be denied goods

14 or services or provided a different level of quality of goods or services.

15   (e) A customer shall have the right to:

16   (1) Confirm whether or not a controller is processing the customer's personal data and

17 access such personal data, unless such confirmation or access would require the controller to reveal

18 a trade secret;

19   (2) Correct inaccuracies in the customer's personal data and delete personal data provided

20 by, or obtained about, the customer;

21   (3) Obtain a copy of the customer's personal data processed by the controller, in a portable

22 and, to the extent technically feasible, readily usable format that allows the customer to transmit

23 the data to another controller; and

24   (4) Opt out of the processing of the personal data for purposes of targeted advertising, the

25 sale of personal data, or profiling in furtherance of solely automated decisions that produce legal

26 or similarly significant effects concerning the customer.

27   (f) A customer may exercise rights under this section by a secure and reliable means

28 established by the controller and described to the customer in the controller's privacy notice. A

29 customer may designate an authorized agent to exercise the rights of such customer to opt out of

30 the processing of such customer's personal data. In the case of processing personal data of a known

31 child, the parent or legal guardian may exercise such customer rights on the child's behalf. In the

32 case of processing personal data concerning a customer subject to a guardianship, conservatorship

33 or other protective arrangement, the guardian or the conservator of the customer may exercise such

34 rights on the customer's behalf.

1 **6-48.1-7. Exercising customer rights.**

2 A controller shall comply with a request by a customer to exercise the customer rights

3 authorized as follows:

4 (1) A controller shall respond to the customer without undue delay, but not later than forty-

5 five (45) days after receipt of the request. The controller may extend the response period by forty-

6 five (45) additional days when reasonably necessary, considering the complexity and number of

7 the customer's requests; provided the controller informs the customer of any such extension within

8 the initial forty-five (45)-day response period and of the reason for the extension.

9 (2) If a controller declines to act regarding the customer's request, the controller shall

10 inform the customer without undue delay, but not later than forty-five (45) days after receipt of the

11 request, of the justification for declining to act and instructions for how to appeal the decision.

12 (3) Information provided in response to a customer request shall be provided by a

13 controller, free of charge, once per customer during any twelve (12) month period. If requests from

14 a customer are manifestly unfounded, excessive or repetitive, the controller may charge the

15 customer a reasonable fee to cover the administrative costs of complying with the request or decline

16 to act on the request. The controller bears the burden of demonstrating the manifestly unfounded,

17 excessive or repetitive nature of the request.

18 (4) If a controller is unable to authenticate a request to exercise any of the rights afforded,

19 the controller shall not be required to comply with a request to initiate an action pursuant to this

20 section and shall provide notice to the customer that the controller is unable to authenticate the

21 request to exercise such right or rights until such customer provides additional information

22 reasonably necessary to authenticate such customer and such customer's request to exercise such

23 right or rights. A controller shall not be required to authenticate an opt-out request, but may deny

24 an opt-out request if the controller has, reasonable and documented belief that such request is

25 fraudulent. If a controller denies an opt-out request because the controller believes such request is

26 fraudulent, the controller shall send a notice to the person who made such request disclosing that

27 such controller believes such request is fraudulent, why such controller believes such request is

28 fraudulent and that such controller shall not comply with such request.

29 (5) A controller that has obtained personal data about a customer from a source other than

30 the customer shall be deemed in compliance with a customer's request to delete such data.

31 (6) A controller shall establish a process for a customer to appeal the controller's refusal to

32 take action on a request within a reasonable period of time after the customer's receipt of the

33 decision. The appeal process shall be conspicuously available. Not later than sixty (60) days after

34 receipt of an appeal, a controller shall inform the customer in writing of any action taken or not

1 taken in response to the appeal, including a written explanation of the reasons for the decisions. If

2 the appeal is denied, the controller shall also provide the customer with a method to submit a

3 complaint to the attorney general.

4 (7) A customer may designate another person to serve as the customer's authorized agent,

5 and act on such customer's behalf, to opt out of the processing of such customer's personal data. A

6 controller shall comply with an opt-out request received from an authorized agent if the controller

7 is able to verify the identity of the customer and the authorized agent's authority to act on the

8 customer's behalf.

9 **6-48.1-8. Controller and processor responsibilities.**

10 (a) A controller shall establish, and shall describe in a privacy notice, one or more secure

11 and reliable means for customers to submit a request to exercise their customer rights and shall

12 provide customers with a reasonably accessible, clear and meaningful privacy notice that includes:

13 (1) The categories of personal data processed by the controller;

14 (2) The purpose for processing personal data;

15 (3) How customers may exercise their customer rights, including how a customer may

16 appeal a controller's decision with regard to the customer's request;

17 (4) The categories of personal data that the controller shares with third parties, if any;

18 (5) The categories of third parties, if any, with which the controller shares personal data;

19 and

20 (6) An active electronic mail address or other online mechanism that the customer may use

21 to contact the controller.

22 (b) If a controller sells personal data to third parties or processes personal data for targeted

23 advertising, the controller shall clearly and conspicuously disclose such processing, as well as the

24 manner in which a customer may exercise the right to opt out of such processing.

25 (c) A processor shall adhere to the instructions of a controller and shall assist the controller

26 in meeting the controller's obligations of this chapter.

27 (d) A contract between a controller and a processor shall govern the processor's data

28 processing procedures with respect to processing performed on behalf of the controller. The

29 contract shall be binding and clearly set forth instructions for processing data, the nature and

30 purpose of processing, the type of data subject to processing, the duration of processing and the

31 rights and obligations of both parties. The contract shall also require that the processor:

32 (1) Ensure that each person processing personal data is subject to a duty of confidentiality

33 with respect to the data;

34 (2) At the controller's direction, delete or return all personal data to the controller as

1   requested at the end of the provision of services, unless retention of the personal data is required

2   by law;

3   (3) Upon the reasonable request of the controller, make available to the controller all

4   information in its possession necessary to demonstrate the processor's compliance with the

5   obligations of this chapter;

6   (4) After providing the controller an opportunity to object, engage any subcontractor

7   pursuant to a written contract that requires the subcontractor to meet the obligations of the processor

8   with respect to the personal data; and

9   (5) Allow, and cooperate with, reasonable assessments by the controller or the controller's

10   designated assessor, or the processor may arrange for a qualified and independent assessor to assess

11   the processor's policies and technical and organizational measures in support of the obligations of

12   this chapter, using an appropriate and accepted control standard of framework and assessment

13   procedure for such assessments. The processor shall provide a report of such assessment to the

14   controller upon request.

15   (e) Nothing in this section shall be construed to relieve a controller or processor from the

16   liabilities imposed on the controller or processor by virtue of such controller's or processor's role

17   in the processing relationship. If a processor begins, alone or jointly with others, determining the

18   purposes and means of the processing of personal data, the processor is a controller with respect to

19   such processing and may be subject to an enforcement action under.

20   (f) A controller shall conduct and document a data protection assessment for each of the

21   controller's processing activities that presents a heightened risk of harm to a customer. For the

22   purposes of this section, processing that presents a heightened risk of harm to a customer includes:

23   (1) The processing of personal data for the purposes of targeted advertising;

24   (2) The sale of personal data;

25   (3) The processing of personal data for the purposes of profiling, where such profiling

26   presents a reasonably foreseeable risk of unfair or deceptive treatment of, or unlawful disparate

27   impact on, customers, financial, physical or reputational injury to customers, a physical or other

28   intrusion upon the solitude or seclusion, or the private affairs or concerns, of customers, where such

29   intrusion would be offensive to a reasonable person, or other substantial injury to customers; and

30   (4) The processing of sensitive data.

31   (g) Any controller in possession of de-identified data shall:

32   (1) Take reasonable measures to ensure that the data cannot be associated with an

33   individual;

34   (2) Publicly commit to maintaining and using de-identified data without attempting to re-

identify the data; and

(3) Contractually obligate any recipients of the de-identified data to comply with all provisions of this chapter.

(h) This chapter shall not be construed to restrict a controller's or processor's ability to:

(1) Comply with federal, state or municipal ordinances or regulations;

(2) Comply with a civil, criminal or regulatory inquiry, investigation, subpoena or summons by federal, state, municipal or other governmental authorities;

(3) Cooperate with law enforcement agencies concerning conduct or activity that the controller or processor reasonably and in good faith believes may violate federal, state or municipal ordinances or regulations;

(4) Investigate, establish, exercise, prepare for or defend legal claims;

(5) Provide a product or service specifically requested by a customer;

(6) Perform under a contract to which a customer is a party, including fulfilling the terms of a written warranty;

(7) Take steps at the request of a customer prior to entering into a contract;

(8) Take immediate steps to protect an interest that is essential for the life or physical safety of the customer or another individual, and where the processing cannot be manifestly based on another legal basis;

(9) Prevent, detect, protect against or respond to security incidents, identity theft, fraud, harassment, malicious or deceptive activities or any illegal activity, preserve the integrity or security of systems or investigate, report or prosecute those responsible for any such action;

(10) Engage in public or peer-reviewed scientific or statistical research in the public interest that adheres to all other applicable ethics and privacy laws and is approved, monitored and governed by an institutional review board that determines, or similar independent oversight entities that determine, whether the deletion of the information is likely to provide substantial benefits that do not exclusively accrue to the controller, the expected benefits of the research outweigh the privacy risks, and whether the controller has implemented reasonable safeguards to mitigate privacy risks associated with research, including any risks associated with re-identification;

(11) Assist another controller, processor or third party with any of the obligations of this chapter; or

(12) Process personal data for reasons of public interest in the area of public health, community health or population health, but solely to the extent that such processing is:

(i) Subject to suitable and specific measures to safeguard the rights of the customer whose personal data is being processed, and

1   (ii) Under the responsibility of a professional subject to confidentiality obligations under

2   federal, state or local law.

3   (i) The obligations imposed on controllers or processors shall not restrict a controller's or

4   processor's ability to collect, use or retain data for internal use to:

5   (1) Conduct internal research to develop, improve or repair products, services or

6   technology;

7   (2) Effectuate a product recall;

8   (3) Identify and repair technical errors that impair existing or intended functionality; or

9   (4) Perform internal operations that are reasonably aligned with the expectations of the

10   customer or reasonably anticipated based on the customer's existing relationship with the controller,

11   or are otherwise compatible with processing data in furtherance of the provision of a product or

12   service specifically requested by a customer or the performance of a contract to which the customer

13   is a party.

14   (j) A controller or processor that discloses personal data to a processor or third party

15   controller shall not be deemed to have violated this act if the processor or third-party controller that

16   receives and processes such personal data violates said sections; provided at the time the disclosing

17   controller or processor disclosed such personal data, the disclosing controller or processor did not

18   have actual knowledge that the receiving processor or third-party controller would violate said

19   sections. A third-party controller or processor receiving personal data from a controller or processor

20   in compliance with this act is likewise not in violation of said sections for the transgressions of the

21   controller or processor from which such third-party controller or processor receives such personal

22   data.

23   (k) Nothing in this chapter shall be construed to:

24   (1) Impose any obligation on a controller or processor that adversely affects the rights or

25   freedoms of any person, including, but not limited to, the rights of any person to freedom of speech

26   or freedom of the press guaranteed in the First Amendment to the United States Constitution; or

27   (2) Apply to any person's processing of personal data in the course of such person's purely

28   personal or household activities.

29   (l) Personal data processed by a controller pursuant to this section may be processed to the

30   extent that such processing is reasonably necessary and proportionate to the purposes in this

31   section; and adequate, relevant and limited to what is necessary in relation to the specific purposes

32   listed in this section. Personal data collected, used or retained shall, where applicable, consider the

33   nature and purpose or purposes of such collection, use or retention. Such data shall be subject to

34   reasonable administrative, technical and physical measures to protect the confidentiality, integrity

1   and accessibility of the personal data and to reduce reasonably foreseeable risks of harm to

2   customers relating to such collection, use or retention of personal data.

3   (m) If a controller processes personal data pursuant to an exemption in this section, the

4   controller bears the burden of demonstrating that such processing qualifies for the exemption.

5   (n) Processing personal data for the purposes expressly identified in this section shall not

6   solely make a legal entity a controller with respect to such processing

7   **6-48.1-9. Violations.**

8   (a) A violation of this chapter constitutes a violation of the general regulatory provisions

9   of commercial law in title 6 and shall constitute a deceptive trade practice in violation of chapter

10   13.1 of title 6; provided further, that in the event that any individual or entity intentionally discloses

11   personally identifiable information:

12   (1) To a shell company or any entity that has been formed or established solely, or in part,

13   for the purposes of circumventing the intent of this chapter;

14   (2) To any third party that is not exempt pursuant to § 6-48.1-3; or

15   (3) In violation of any provision of this chapter, that individual or entity shall pay a fine of

16   not less than one hundred dollars ($100) and no more than five hundred dollars ($500) for each

17   such disclosure.

18   (b) The office of the attorney general shall have sole enforcement authority of the

19   provisions of this chapter and may enforce a violation of this chapter pursuant to:

20   (1) The provisions of this section; or

21   (2) General regulatory provisions of commercial law in title 6, or both.

22   (c) The attorney general may require a controller to disclose any data protection assessment

23   that is relevant to an investigation conducted by the attorney general, and the controller shall make

24   the data protection assessment available. The attorney general may evaluate the data protection

25   assessment for compliance with the responsibilities of this chapter.

26   (d) Nothing in this section shall be construed to authorize any private right of action to

27   enforce any provision of this chapter, any regulation hereunder, or any other provisions of

28   commercial law in title 6.

29   **6-48.1-10. Waivers -- Severability.**

30   Any waiver of the provisions of this chapter shall be void and unenforceable. If any

31   provision of this chapter or its application to any person or circumstance is held invalid by a court

32   of competent jurisdiction, the invalidity shall not affect other provisions of applications of the

33   chapter that can be given effect without the invalid provision or application, and to this end the

34   provisions of the chapter are severable.

1 **6-48.1-11. Construction.**

2 (a) Nothing in this chapter shall be deemed to apply in any manner to a financial institution

3 or an affiliate of a financial institution subject to Title V of the Federal Gramm-Leach-Bliley Act

4 U.S.C. § 6801 et seq. and its implementing regulations, or to information or data subject to the

5 Health Insurance Portability and Accountability Act of 1996 (HIPAA) Pub. L. 104-191; provided,

6 however, no entity or individual shall be exempt from the provisions of this chapter.

7 (b) Nothing in this chapter shall be construed to apply to a contractor, subcontractor, or

8 agent of a state agency or local unit of government when working for that state agency or local unit

9 of government.

10 (c) Nothing in this chapter shall be construed to apply to any entity recognized as a tax

11 exempt organization under the Internal Revenue Code.

12 (d) Nothing in this chapter shall be construed to mandate and/or require the retention or

13 disclosure of any specific individual's personally identifiable information.

14 (e) Nothing in this chapter shall prohibit or restrict the dissemination or sale of product

15 sales summaries or statistical information or aggregate customer data which may include

16 personally, identifiable information.

17 (f) Nothing in this chapter shall be construed to apply to any personally identifiable

18 information or any other information collected, used, processed, or disclosed by or for a customer

19 reporting agency as defined by 15 U.S.C. § 1681a(f).

20 SECTION 2. This act shall take effect on January 1, 2024.

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EXPLANATION

BY THE LEGISLATIVE COUNCIL

OF

A N   A C T

RELATING TO COMMERCIAL LAW -- GENERAL REGULATORY PROVISIONS --
RHODE ISLAND DATA TRANSPARENCY AND PRIVACY PROTECTION ACT

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1   This act would provide data privacy protections for the personal identifiable information

2   of Rhode Islanders.

3   This act would take effect on January 1, 2024.

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